

Contraction of the second

Important Dates <u>Fund Raising Events</u> Jewelry is Fun March 21— 10 to 2 (MBC) March 22 & 23—9-4 (SWR)

Linen Sale

April 7–10:30-2:30 (MBC) April 7–10–6:00 (SWR) April 8–7-1:00 (SWR)

Nutman

April 26–10–3:00 (SWR) April 27–8–2:30 (SWR) April 27–10-1:30 (MBC) April 28–8-8-2:30 (SWR)

March 13—Change your clocks—*Spring Ahead 1 hour*

March 16— 10—11:30am Friends of Meriter Advisory Council—Tower A Conference Room

March 19-27—UW Madison Spring Break

March 25—7:30am—1:30pm Blood Drive—McConnell Hall #9

March 30– 8am– 2pm Advocacy Day at Monona Terrace FREE event with registration. Contact Barbara Bruce 608/417-6414 if interested in joining us!

April 8–8:30–2:00 Partners Southern District Spring Meeting–Ludlow Mansion, Monroe

April 10-17 National Volunteer Recognition Week (treats available each day in Volunteer Services Office)

Items of interest!

Attention: Are You Ready for **Joint Commission**? The Joint Commission is an independent not-for-profit organization that accredits and certifies health care organizations in the United States. JC accreditation is recognized nationwide as a symbol of quality that reflects a commitment to meeting certain performance standards, protecting patient information and providing a safe environment for proper patient healing.

Generally, Joint Commission will conduct an unannounced visit every 3 years. **UnityPoint Health—Meriter expect a visit any time between now and May 4, 2016.** A team of 6 surveyors will spend 4 days at Meriter conducting patient tracer audits, reviewing policies and practices and asking questions of patients, staff and VOLUNTEERS. Surveyors typically arrive at 7:30am and conduct a 4 day survey. Their arrival will be announced overhead and displayed on the log-in screen in the Volunteer Locker Room.

A 2016 Joint Commission Survey Helpful Tips for Volunteers card is available now. Please take a moment to review information on this card about your volunteer role, confidentiality, hand hygiene, ID badge, R-A-C-E fire procedure, x75555 emergency number, and keeping your work area clean and clear.

Please wear this tip card in your plastic ID holder along with your volunteer badge. You can refer to it at anytime during a surveyor's questioning. Pick up your tip card in the Volunteer Services Office or in the locker room.

Who Are You? Your new UnityPoint Health—Meriter volunteer badge is waiting for you! Please stop in the Photo Badging office Monday—Friday from 10am— 2pm to swap your old ID badge for your new UnityPoint Health—Meriter badge. There is no charge for the new badge when you do this exchange. We would like all volunteers to complete this important identification step by **April 8th**, **2016**. Thank you!



The Volunteer Services **Suggestion Box** is here!! Volunteers have requested a suggestion box. *Great idea*! So, please share how you are feeling about being a volunteer, raise a concern, make a thoughtful suggestion for improvement at UnityPoint Health—Meriter. You will find the suggestion box in a backpack locker in the Volunteer locker room! Cards and pens are available! Thank you for your participation!

REMINDER Parking in the ramp for employees and volunteers is LEVEL 5 AND ABOVE ONLY. The lower level parking stalls are for patients, visiting families and guests of Meriter.





TIME TO CELEBRATE YOU! Mark your calendar for **Tuesday**, **April 12th** for our Annual Volunteer Recognition Luncheon at the Sheraton Hotel on John Nolen Drive. Please note we will begin registration at 11:30. Lunch will be served at Noon. This year's theme is "Fun and Games". Invitations will be sent mid-March. Please RSVP to barbara.bruce@unitypoint.org by April 6th!

Volunteer Services Welcomed 88 new volunteers December-February!

Orientations/Tour

Pulmonary

Gift Shop

Heart & Vascular

4T Welcome Desk

Jessica Barczak Amanda Breunig Bradley Carlson Haley Gunderson Rachel Kent Sydney Potts Amna Shaikh Alan Voong Arlene Moody **Animal Assisted Activities** Leslie Grant At Your Service Aaron Muesch Natasha Simske Diane Kallas Tyler Ridl **Birthing Center** Caroline Gasao Allison Goeke Joslin Musick Laura Peller Mikele Weldon **Comfort Care Blankets** Gary Weber **Digestive Health Center** Rachel Greenberg Lindsay Krueger Gretta Nelson **Emergency Services** Matthew Brodhead Adam Kaufmann Taylor Laborde Andrea Pasminski **Flower Delivery** Jordan Paluch Smurawa Kia Heart & Vascular Ann Beckman Bethany Kapanke Allyson Pulvermacher **Heart Center Pillows** Esther Glas

Elsie Henke

HUGS

Emily Grorud Tina Keller Samantha Kubly Keesha Lee-Olds Claire Matejka Joint Care Andy Knitters Katlyn Frane Deb Colleen Brooke Larkin Sarah Nabong Perinatal Lauren DeRouchey Janel Lucas Joaquin Villaruz **Physical Therapy** Kaylin Chiolino Stephanie Conway Chase Nier Kaitlyn Reinke Pulmonary Bridget Burke **Spiritual Care** Kevin Streeter **Surgical Waiting Room** Dedering Jaclyn Team Up Rachel Andrie Osayd Assad Lyndsey Bratberg Marina Caliendo Taylor Cesarz Corriveau Anna Allison Donhowe Alexandra Dudek Cayla Guerra Isabel Hart Yaseen Iqbal Kelly Landry

Mark & Jen Pepoy Cynthia Prest **Courtney Sullivan** Susan Tjugum Lysianne Unruh

Achenreiner

Hiebing Krueger

> Hannah Zarnstorff Malorie Gaber

Gloria Lee

Anne Liesch

Kirsten Lyons

Rushad Mahhi

Emily Schilling

Morgan Suhre

Ryleigh White

Dylan Wiese

Shana Sommers

Elizabeth Stephens

Elizabeth Maginot

Laura Lettenberger

Rachel Samz

Volunteer Services UnityPoint Health - Meriter 202 South Park

Phone: 608-417-6414 608-417-6026

Madison, WI 53715

E-mail: barbara.bruce@unitypoint.org julie.hannifan@unitypoint.org

