

# Newsline



UnityPoint Health  
Meriter  
Winter Issue 43

A publication of Volunteer Services Friends of UnityPoint Health-Meriter



UnityPoint Health  
Meriter

## Volunteer Services 2016 BY THE NUMBERS

### January—December 2016

- 752** Volunteers contributed their time at UPH-Meriter
- 63,361** hours donated by our *amazing volunteers*
- Volunteers helped UPH-Meriter save **\$1,424,355**
- 256** new volunteers started in the Volunteer Program
- 53%** of our volunteers have 2 or more service placements at Meriter
- 8** volunteers have become UPH-Meriter employees
- 99%** volunteers are TB/Flu compliant



Wisconsin ranks **3rd** in the nation for volunteering in our communities !!



#### HANDMADE CRAFTS DONATED:

- 81 Recycled Totes** using 122 yards of blue surgical wrap
- 4,175 Baby Caps** using 1,392 skeins of Baby Soft yarn
- 64 Comfort Care Blankets** using 192 skeins of yarn
- 24 Eyeglass holders** for patients who are having surgery
- 231 Heart Pillows** made for our Heart & Vascular patients

**188** units of blood collected at **6** Blood Drives at the hospital



**Pete** (Karen Peckham, handler) is *jingling all the way* on his visit today!



- 29** local 501(c)3 organizations funded by Friends 4 Friends = **\$10,000**
- 481** FOM Scholarships awarded to High School seniors since 1987 = **\$551,000**
- 2,400** cookies baked/frosted and sold at Friends of UPH-Meriter Cookie Bakes
- 23** Friends of UPH-Meriter fund raising events = **\$9,430** in commissions
- 415** lights sold for our Love Lights trees in the horseshoe = **\$2,095**

**24** Dogs On Call Teams visited over **400 hours** in Adult Psych, Child Adolescent Psych, 11T, 9T, 8T, 6T, 4T, 5/6North, Surgical Waiting Room, Digestive Health Waiting Room, ICU Waiting Room, Perinatal Clinic, Infusion Center and ER.

**794** patients (>65 years old) received **7,146** social visits, sensory support, assistance with meals, exercise and walks by **86 HELP** (Hospital Elder Life Program) volunteers!

## Have you submitted your 2016 Volunteer Education Test?



This annual test **MUST** be completed by December 30<sup>th</sup>

**76%** volunteers are compliant as of 12/19/16

**Volunteers who do not complete this test, will not be able to log-in after January 3, 2017. Thank you!**

The volunteers randomly selected for a \$20 Gift Shop gift certificate were 1) Ashley Kellicut, Birthing Center and 2) Mary Cragin, NICU Cuddler. **CONGRATULATIONS!!**

### 2016 Friends of UPH-Meriter Contributions Recap

We Care Because You Care meal coupons = \$1,564

Comfort Care Lap Blankets = \$3,000

Surgical Waiting Room Coffee Coupons—\$8,556

Clothing/Cab Rides/ Gas Cards through Care Coordination = \$7,000

Newspapers for inpatients = \$1,500

Ante-partum Patient Bed Rest Cart supplies = \$500

Littlest Angels = \$6,000

Infusion Room chairs, TV and games = \$9,500

Virtual Dementia Training for HELP Volunteers = \$2,300



### Caregiver Background Checks for Volunteers

In compliance with the state and federal equal rights laws and the state caregiver background check law, UPH-Meriter conducts caregiver background checks on existing volunteers at least every four years during their birthday month. Background Information disclosure forms or rechecks are not necessary for those individuals who are crafters, knitters or home-based volunteers. UPH-Meriter will consider volunteer criminal arrest and conviction records in complying with statutory requirements. A history of criminal conviction will not automatically eliminate a person from consideration for volunteering with the organization.

All in-facility volunteers are required to notify the Volunteer Services Department in regards to changes related to any of the items listed below. The notification must be in writing and forwarded as soon as possible, but no later than the next volunteer day:

- Convictions of any crime
- Substantiated findings of abuse, neglect or misappropriation
- Professional credential restrictions, limitations, or revocations
- Program licensure limitations, revocations or denials
- Discharged from any branch of US Armed Forces, including any reserve component
- Residency outside the state of Wisconsin
- Rehabilitation review requests

## ATTENTION ALL VOLUNTEERS-

### **INFLUENZA SEASON OFFICIALLY STARTED ON DECEMBER 19, 2016!**

**Wisconsin has seen the first of this season's Influenza cases. Therefore, beginning immediately, volunteers who were granted a UnityPoint Health – Meriter exemption to influenza vaccination are strongly encouraged to wear a surgical mask when entering a patient room OR within 6 feet of a patient when outside a patient room.**

#### PLEASE REMEMBER:

- Do not volunteer if you are sick!
- Practice good hand hygiene. Handwashing is the #1 way to prevent the spread of infection.
- Use respiratory etiquette - Cover all coughs.
- All Volunteers will be notified in the Spring when Influenza season ends.



#### You may not volunteer if:

- ◆ You have had a fever  $\geq 100^{\circ}$  F without fever reducing medications within the prior 24 hours.
- ◆ You have an uncontrollable cough.
- ◆ You have more than two loose/watery stools within an 8 hour period.
- ◆ You have an open, draining wound which can't be covered.
- ◆ You have active drainage from your eye(s) due to conjunctivitis and have been on anti-infective medication for less than 24 hours.

### Upcoming Training Opportunity for Volunteers—Madison Police Department

As a part of ongoing safety & security training efforts, as well as work being done in the Behavioral Incidents Task Force, we are partnering with the Madison Police Department to offer a unique training opportunity:

Any interested employee or **volunteer** may attend.

Seating is limited!

Volunteers who are interested in attending should call Debbie Tennyson in Facilities Management to register. Her office number is 608/417-6591 or e-mail her at [debbie.tennyson@unitypoint.org](mailto:debbie.tennyson@unitypoint.org)

#### **MPD's Civilian Response to Active Shooter Events (CRASE)**

The Madison Police Department will provide training regarding how to respond to life threatening violence. Three (3) sessions to choose from:

- Hospital focused—Tuesday, February 7th, 9:30pm—11:00pm, McConnell Hall—Classroom 9
- Hospital focused—Wednesday, February 8th, 1:30pm—3:00pm, McConnell Hall—Bolz Auditorium
- Outlying Clinic & facility focused—Tuesday, February 28th, 10:00am-11:30am, Meriter Business Center Training Room 101



## 7th Annual Love Lights Tree Lighting Ceremony

This was held on December 7th in the Meriter Chapel.

Luke Pearson, a Oregon High School student, played beautiful holiday music on the Chapel's piano. Thank you to the Friends of Meriter Love Lights Committee for preparing for this beautiful and reverent annual tree lighting. We appreciated the many readers and speakers at this event. UPH-Meriter department recipients of this year's Love Lights fund raising are:

*Virtual Dementia Training for HELP volunteers*

*Surgical Short Stay Infusion Room furnishings for our patients*

Thanks also to Tyson Burnett and his staff from Whoville Lighting for the majestic trees in the horseshoe!

Friends of UPH-Meriter donated this wreath that will hang in the Meriter Chapel for annual Love Lights **Tree Lighting Ceremony** (designed & crafted by Barbara Bruce from Volunteer Services)



## FOM Holiday Cookie Bake Sale

Santa's elves hard at work frosting and decorating over 400 snowmen, trees, stars and gingerbread men!

L side of table: Antoinette Schwoegler, Diane Tupper  
R side of table: Louise Hill-Strutz and Lucy Sorenson. Ho! Ho! Ho!





*One of the real joys of the season is the opportunity to say thank you for your many contributions, but especially your friendship. Wishing you a wonderful holiday season and the very best in the new year!*

*Julie, Laurie and Barbara*



## Volunteer Services Welcomed 21 New Volunteers November-December 2016



### 4T Welcome Desk

Paige Sieben

### Comfort Care Blankets

Kathy Buss

### Emergency Services

Jennifer Lohr

### Gift Shop

Renee Schmitz

### Heart & Vascular Short Stay

Makaia Frober

### Knitter

Carol Erstad

Janice Glynn

Rose Richgels

### Pharmacy

Trang Le

### Pulmonary

Elaine Dandan

Haley Fuhr

Mathew Hargreaves

### Surgical Waiting Room

Alec Struensee

### Team Up

Madeline Campbell

Darrius Chambers

Darrell Dias

Katelyn Drost

Emily Ockler

Guy Olson

Carly Paton

Arianna Will



## Important Dates



### January

1/2/17—Volunteer Services Office CLOSED  
New Volunteer Orientations 1/10, 1/16, 1/19, 1/25, 1/31  
1/17—1st day of 2nd semester at UW-Madison  
1/27—Red Cross Blood Drive in McConnell Hall  
NOTE: Time 8:30am—2:30pm

### February

2/6—Friends of UPH-Meriter High School Scholarship Application available on-line  
2/8—Friends Advisory Council Meeting 11:30-1:30 in Tower A Conference Room  
RSVP to Barbara Bruce  
2/7,8,9—Nutman at MBC & Hospital  
2/14-15—40 Winks Linen & Blanket Sale—MBC & Hospital

### March

3/1—First Day of Spring

## Volunteer Holidays Observed

For those who would like to mark their 2017 calendars, here is a list of all of the holidays where volunteers are not scheduled: New Year's Day (Sunday, January 1), Memorial Day (5-29), July 4 (Tuesday), Labor Day (9-4), Thanksgiving (11-23), and Christmas Day (Monday, December 25).



## How do you as a UPH-Meriter Volunteer 'Own The Moment'?

Do you have a story of how patients and families have benefited from YOUR volunteer services? Let us know what is making an impact. Contact Barbara, Laurie or Julie in Volunteer Services.



Beautiful holiday floral by Salena—Gift Shop!

### Tuesday, 3/7 Volunteer Recognition Luncheon—

Sheraton on John Nolen Drive NOTE: This is earlier than previous recognition luncheons. Please watch your e-mail for the invitation.



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### Volunteer Services

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### *In Memory of Friends of UnityPoint Health—Meriter*

*Volunteers* and their volunteer service, \$20 is donated to the Foundation's FOM Memorial Fund! This fund is used to purchase yarn that Meriter volunteers who knit use to make newborn caps for the Birthing Center. We remember the following volunteers who have passed away in November 2016:

*Dolores Warnke* (1998-2011) Knitter—669 baby hats